

SPOTLIGHT ON SAFETY

The Preparedness and Response Newsletter is a resource brought to you by the City of Ukiah's Office of Emergency Management. Its purpose is to inform and engage staff by highlighting recent response efforts, showcasing the dedication of our teams, and providing actionable tips to enhance preparedness for future events.

Office of Emergency Management Preparedness Newsletter

Supporting our Neighbors in Clearlake

In late February, City of Ukiah Water Treatment staff responded to the Robin Lane incident in Clearlake, providing technical assistance to help stabilize critical water infrastructure.

As Disaster Service Workers, employees train for emergencies like this. The certifications and ongoing professional development we invest in ensure our team can step in quickly to protect public health and restore service.

The impact is real. One Clearlake resident shared how meaningful it was simply to be able to take a shower again once service was stabilized — a reminder that behind every system is a family depending on it.

Through regional mutual aid agreements, Ukiah can both provide and receive support. When our neighbors need help, we respond — and when Ukiah faces an emergency, those same partnerships stand ready to assist us.

Preparedness is built through training, investment in our people, and a commitment to service.



Wildfire Season Preparedness Starts with Your Block

Wildfire season is approaching and preparedness starts close to home.

Do you know who on your street might need extra help during an evacuation? An older neighbor? Someone without transportation? A family with small children? A few minutes of conversation now can make a critical difference later.

Take time this week to:

- Exchange phone numbers with neighbors
- Identify anyone who may need assistance evacuating
- Make a simple plan for checking in on one another

Staying informed is just as important. Make sure you — and the people around you — are signed up for Nixle emergency alerts. If you have friends, family, or neighbors who aren't registered, share the sign-up information or QR code with them.



Nixle Alerts

Preparedness is not just about go-bags and evacuation routes — it's about community. The stronger our connections, the stronger our response.

Transparency Strengthens Emergency Response

Every emergency response depends on public trust. When residents feel safe calling 911, reporting concerns, or working with City staff, we can do our jobs more effectively.

The City of Ukiah follows California law (SB 54) and does not use local resources for federal immigration enforcement except as required by state law. The Ukiah Police Department does not share Flock camera data with federal agencies or agencies outside of California. Additionally, Flock cameras do NOT detect facial recognition, people, gender, or race. Anyone can review our data-sharing practices through the public Flock Transparency Portal:

<https://transparency.flocksafety.com/ukiah-pd-ca>

We also continue expanding access to information. The Police Department recently launched the new Citizen RIMS website, giving residents direct access to calls for service, missing persons, stolen vehicles, and recent arrests. The platform protects victim privacy, excludes juvenile and sensitive cases, and reflects data managed by UPD. Residents can also voluntarily register security cameras to support crime prevention efforts. For more information <https://ukiahpolice.com>



Transparency is not reactive — it's operational. Clear policy, open information, and professional service strengthen our ability to respond during both daily operations and emergencies.

Connected When It Counts.

Preparedness isn't a one-time training – it's something we practice year-round for our community and our team.

We regularly test emergency communications and recently purchased new radios for off-site locations to ensure we can stay connected even when cell phones, internet, or power is out.

In March, designated EOC staff will participate in Wildfire Pre-Planning and Continuity of Operations Plan (COOP) training as part of our annual readiness efforts. Not in the EOC? That's okay, we can get you



connected to the training you need. Would your team benefit from a refresher on ICS basics, communication protocols, or continuity planning? Let us know what you need.

Preparedness Raffle!

Have a training or response photo, preparedness story, or tip from your department? Send it in! Each submission will be entered into a raffle drawing for emergency preparedness prizes.

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