

SUMMARY OF UTILITY BILLING FEES		
Utility Account Application Fee		
Fee Type	Amount	Applied When/Description
New Utility Account Application Fee - Water	\$ 38.00	Applied for new water connection, Commercial or Domestic
New Utility Account Application Fee - Electric	\$ 38.00	Applied for new electric connection, Commercial or Domestic
New Utility Account Application Fee - Water and Electric	\$ 38.00	Applied when new water and electric connection occur at same time, Commercial or Domestic
Deposit Requirements - Water Service		
No Risk	Deposit waived.	
Minimal Risk	Greater of average monthly bill or \$50 minimum.	
Substantial Risk	Greater of 2x average monthly bill or \$100 minimum	
Deposit after Disconnection	\$150 minimum, or 2x average consolidated monthly bill (12-month lookback)	
Deposit Requirements - Electric Service		
Minimal Risk	Greater of average monthly bill or \$75 minimum.	
Substantial Risk	Greater of 2x average monthly bill or \$150 minimum	
Commercial	Greater of 2 x average monthly bill or \$150 minimum	
Deposit after Disconnection	\$150 minimum, or 2x average consolidated monthly bill (12-month lookback)	
Delinquency & Disconnection Fees		
Fee Type	Amount	Applied When/Description
Payment Reminder Notice Fee	\$ 1.00	Applied on Day 31 after Bill Date when reminder is issued.
Final Notice Fee	\$ 2.00	Applied on Day 61 after Bill Date with Final Notice of Possible Disconnection.
48-Hour Notice Fee	\$ 6.00	Applied on Day 68 after Bill Date when 48-hour warning is sent.
48-Hour Notice Door Hanger Fee	\$ 47.00	Charged when staff must physically post the notice on site.
Service Disconnect Fee	\$ 49.00	Standard fee when utility service is disconnected for nonpayment.
Premium Disconnect Fee	\$ 197.00	Applies to after-hours or field crew emergency disconnections.
Service Reconnect Fee	\$ 58.00	Standard reconnection during regular business hours.
Premium Reconnect Fee	\$ 174.00	After-hours reconnection (weekends, holidays, or after 3 p.m.).
Deposit After Disconnection	\$150 minimum, or 2x average consolidated monthly bill (12-month lookback)	
Other Fees		
Fee Type	Amount	
Tampered Meter/Vandalism Penalty	\$100	
Cut Lock Fee	\$100	
Returned Payment Fee	\$25 for the first returned item and \$35 per item if more than one item is returned within the 12-month period. The fee may adjust annually, depending on adjustments to bank fees not to exceed 20% any given year. Customer will be changed to a cash only status after 3 returned checks within a 1-year period.	