

Be Prepared for a Power Outage

City of Ukiah Electric Utility

The City of Ukiah Electric Utility strives to provide you power 100% of the time. Unfortunately, we cannot guarantee power, and there are times when the power will go out. Sometimes it's planned and sometimes outages are unexpected. What can you do to be prepared?



- Keep important phone numbers (e.g., hospital, fire department, police, friends and relatives) handy in case you need emergency or other assistance. Keep a hard copy as well as keeping them stored electronically.
- Keep one or more fully charged, external battery packs handy for charging cell phones. Keep a cell phone or hardwired, single line telephone on hand. Cordless phones do not work without electricity.
- Have a plan for medical devices or medication that require power or refrigeration.
- Keep freezers and refrigerators closed.
- Protect sensitive electronic equipment such as televisions and computers with surge suppressors. Unplug equipment if it was in use when the power went out.
- If necessary, go to a community location with power.
- Before a planned outage, or after the power has unexpectedly gone out, turn off major appliances such as air conditioners, washers/dryers, and stoves. This will prevent them from coming on unexpectedly when power is restored.
- Make sure you can manually (without power) open your automatic garage door or gate or park your vehicle outside.
- Notify your alarm company if you have an alarm system as equipment can be affected by power outages.
- Keep on hand nonperishable food that doesn't require cooking. Be sure you have a manual can opener.

Portable Generator Safety Tips

- Always operate generators according to manufacturers instructions.
- Operate generators outdoors in an area with plenty of ventilation. Never run a generator in a home or garage. Generators give off deadly carbon monoxide.
- Never add fuel while unit is running or hot. Allow generator engine to cool entirely before adding fuel.
- Connecting a portable electric generator directly to your household wiring can be deadly to you and others. A generator that is directly connected to your home's wiring can 'back feed' onto the power lines connected to your home and injure neighbors or utility workers. If you want to connect a generator to your home wiring, contact a qualified electrician and contact the City Building department for necessary permits and appropriate safety requirements.
- Use the proper power cords. Plug individual appliances into the generator using heavy-duty, outdoor-rated cords with a wire gauge adequate for the appliance load. Overloaded cords can cause fires or equipment damage. Do not use extension cords with exposed wires or worn shielding.
- Allow at least five feet of clearance on all sides of the generator when operating.
- Operate the generator only on level surfaces and where it will not be exposed to excessive moisture, dirt, dust or corrosive vapors.



We Are Here to Help!

Power Problem or Questions?

- Power outages
- Flickering lights
- Trees in power lines
- Concerns about the power system

Give us a call! We're more than happy to answer your questions or concerns.

Outage Information Line
(707) 463-6288

Streetlight Problems
(707) 467-5711

Billing Inquiries
(707) 463-6228

